Pricing Policy & Refund Policy

Last Updated: August 13, 2024

Thank you for choosing **Eduglar Tech Pvt Ltd**. We ensure that our students have a rewarding experience while they discover, assess, and purchase our job-oriented training programs.

As with any online/offline purchase experience, there are terms and conditions that govern the Refund Policy. When you enroll in a training course at **Eduglar**, you agree to our Privacy Policy, Terms of Use, and this Refund Policy.

1. Pricing Policy

Price Range

At **Eduglar Tech Pvt Ltd**, we have customized pricing according to the services rendered, the technical complexity of the module, and the mentorship involved. Typically, the range of transactions on our platform varies from **INR 1,999/- to INR 1,50,000/-**.

Schedule of Payment

Our services are utilized for fixed durations as mentioned in the course descriptions.

- **Duration:** Varies from 1 month to 6 months depending on the plan (Basic, Advance, Combo, or Premium).
- **Installments:** For long-term programs, we follow a milestone-based payment structure (50% Advance, 30% Mid-term, 20% Completion) unless a one-shot payment is made.

Price Errors & Matching

We work hard to ensure the accuracy of pricing. If a course's price is higher than the price displayed at the time of purchase, we will cancel your order and notify you. We are committed to offering the best possible prices for industry-standard IT training.

Shopping Cart & Resale

Items in your cart reflect the current price. We reserve the right to refuse sales to any person we believe may be purchasing our proprietary content for reselling or unauthorized distribution.

2. Refund Policy

We have different refund policies based on our specific course offerings.

A. Refunds: For "Career Byte" (Job Guarantee) Program

We provide a **100% refund** for our Career Byte/Job Bootcamp offerings if the request is raised within **7 days** of the batch start date. Post 7 days of the batch start, the fee paid is not refundable under any circumstances.

To claim the "7-day no questions asked" refund:

- **Email:** info@eduglar.com with the subject "Career Byte Refund | [Registered Email ID]".
- **Deadline:** The email must be received within 7 days of the batch start.
- **Calculation:** For example, if the batch starts on **10th August**, the request must be raised by **16th August (11:59 PM IST)**.

Refund Timelines:

- **One-shot Payment:** Processed within 25 working days.
- **Loan/EMI:** Loan cancellation and down-payment refunds will be processed within 25 working days. Any EMIs debited during processing will be refunded within 25 working days post-cancellation.

Batch Shifting: You may transfer to the immediate next batch of the same course within 7 days of the batch start date.

B. Refunds: For Certificate Offerings (Groups A, B, & C)

We provide a **100% refund** for our individual Certificate courses if the request is raised within **7 days** of the batch start date. Post 7 days, fees are non-refundable.

Procedure:

- **Email:** refund@eduglar.com with the subject "Certificate Course Refund | [Registered Email ID]".
- **Timeline:** Requests must be made within the first 7 days.
- **Processing:** All refunds are processed via the original payment source within 25 working days.

C. Refunds: Duplicate Payment

Refund of duplicate payments made by a student will be processed via the same source (original method of payment) within **25 working days** after intimation. Eduglar Tech Pvt Ltd will not be liable to pay any interest or additional bank charges on duplicate payments.

Batch Shifting & Support

Our Career Counselors are ready to assist you. You can call us at **[Insert Your Contact Number]** between 10:00 AM to 7:00 PM, Monday to Saturday.

Note: All refunds are subject to approval by the management of **Eduglar Tech Pvt Ltd**.